

Two-day workshop 9 & 10 December

Mastering the Regulatory Craft

With Malcolm Sparrow



Prof. Sparrow is a leading expert on the practical aspects of regulation. He teaches executive programs on regulation and enforcement, policing, and counter-terrorism at the John F. Kennedy School of Government, Harvard University. His career has combined law enforcement experience with extensive research and teaching.

The workshop offers:

- An interactive educational program for (senior) regulators and law enforcement executives
- Cases and frameworks that help you understand and master the regulatory craft
- Interaction with participants from various Dutch regulatory agencies

Some of the main topics:

- Mapping the regulatory landscape: trends in reform
- Understanding special categories of risk and implications
- Institutionalizing a risk-based or problem-solving approach
- Management of discretion
- Performance management and measurement

This workshop is organized by Clear Conduct:

We share with Malcolm Sparrow the conviction that regulation is a craft. It can be taught, learned and improved upon. Regulatory agencies become more effective if they learn and experiment with new concepts. Interaction between different regulatory fields is a key building block in this learning process.

Practical information

Date	9 and 10 December
Time	0830-1700h (with closing reception on day 2)
Venue	Mercure Hotel Amsterdam aan de Amstel (Joan Muyskenweg 10)
Cost	€650 for the two-day workshop, including lunch & drinks

Preparatory material will be sent before the workshop

For more information and registration contact:

karina@clearconduct.nl or robbert@clearconduct.nl

Malcolm Sparrow served 10 years with the British Police Service, rising to the rank of Detective Chief Inspector. He has conducted internal affairs investigations, commanded a tactical firearms unit, and has extensive experience with criminal investigation. His research interests include regulatory and enforcement strategy, fraud control, corruption control, and operational risk management. Malcolm's publications include:

- *The Character of Harms: Operational Challenges in Control* (Cambridge University Press, 2008)
- *The Regulatory Craft: Controlling Risks, Solving Problems, and Managing Compliance* (Brookings Press, 2000)
- *License to Steal: How Fraud Bleeds America's Health Care System* (Westview Press, 2000)

Clear Conduct is a specialized consulting firm. We aim to make regulatory agencies more effective by offering inspiration, proven methods, new tools and tangible results. Over the last three years we have worked in many regulatory fields: e.g. environmental, consumer protection, anti-trust and financial.

Most of our clients are based in The Netherlands but we have also worked in the United States, United Kingdom and Australia. We are increasingly recognized as the practical regulatory experts.

Clear Conduct consists of Hanzo van Beusekom, Karina Raaijmakers and Robbert Barth. More information about us and our firm can be found at:

www.clearconduct.nl